

September 2025 Member Newsletter



International Credit Union Day

Please join us at the office for coffee, snacks and door prizes.

Thursday, October 16, 2025, from 10:00am to 2:00pm at the office.



Working for You ~ Working with You Active in our Community



PROL



The U13AA Provincial Ball team hosted their tournament in Edam. We were happy to contribute with a donation towards the weekend. All proceeds went to Edam Minor Ball.







Ladies Night was held August 19th at Mervin Golf Course. It was a beautiful evening enjoyed by many ladies.

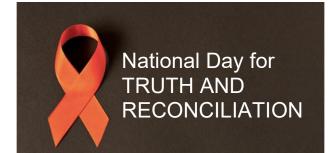
We supported Vawn Community Hall with a donation for their annual



Are you planning to travel outside of Canada?

There are a couple things to remember if you are travelling outside Canada:

- → if you need foreign currency, please reach out to see if we can order the currency needed
- → please order 3 weeks prior to your departure to make sure it arrives on time
- if you plan to use your debit card outside of Canada, let us know and we will enter your MemberCard® in our travel notification system
- → contact your credit card company if you plan to use your credit card



Tuesday, September 30th is a day for Truth and Reconciliation. The Edam Credit Union recognizes this day. The Orange Shirt Society was formed in Williams Lake by the founders of Orange Shirt Day to encourage and support communities to recognize Orange Shirt Day and to support reconciliation events and activities. Their goal is to create awareness of the individual, family and community inter-generational impacts of Indian Residential Schools through Orange Shirt Day activities and to promote the concept of "Every Child Matters".



Interac e-Transfer

Send money safely.

We all have a role to play in keeping our financial activity secure:

- Always confirm information when creating a new e-Transfer recipient ensure you are using the most accurate and up to date contact information.
- Only send money to people you know and trust, just as you would cash. An *Interac* e-Transfer transaction cannot be reversed once a recipient has deposited the funds.

You are responsible for a smart security question. First, your security answer must follow these guidelines:

- Must be one word with no blank spaces
- Must be between 6 25 characters and must not contain special characters(ex: \$, #, etc.).
- The answer is not case sensitive and both letters and numbers are accepted.
- If the answer is a date, the format is dd-mm-yyyy (i.e. 22-03-2011).

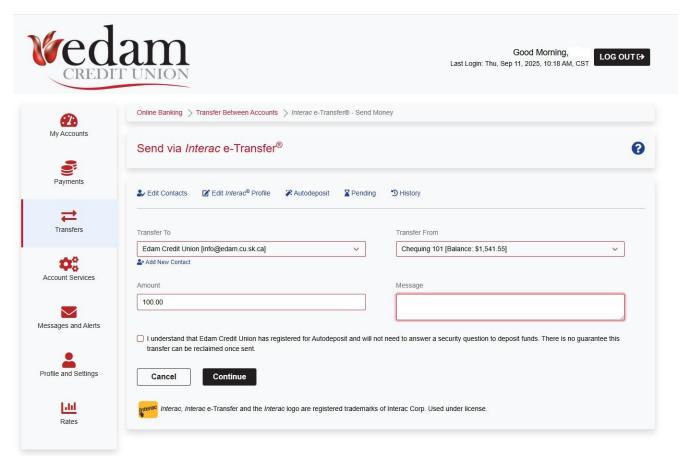
Second, the question and answer shouldn't be something that is common knowledge. For example, what holiday falls on December 25 or what colour is the sky, would both be poor choices. Lastly, never include the password answer in the security question or notes section.

Important Autodeposit Info

Autodeposit is a feature that allows users to register to have incoming *Interac* e–Transfer funds deposited directly into their bank account – no security question and answer needed.

You are responsible for confirming the name registered for Autodeposit matches your intended recipient. It is important to always confirm the name registered for Autodeposit matches your intended recipient before clicking "Continue". If they are not the same, think twice. An accidental typo in a recipients contact information could result in funds being deposited into the wrong person's account, leading to a loss of funds with no recourse. It is also possible that a recycled phone number or email address was previously setup for Autodeposit belonging to someone else. It is the sender's responsibility to ensure the accuracy of this information for every e-Transfer.

When a loss is incurred by a member that has sent an e-Transfer not received by the intended recipient, we will ALWAYS attempt to recover funds on the member's behalf. However, there is no guarantee that these funds can be recovered once sent. This is noted on the e-transfer confirmation screen. **Members will not be reimbursed for unrecovered losses due to sender error.**



Another Important TIP

When sending an e-Transfer, it is important to be patient during processing. At the e-Transfer confirmation screen, only click "Confirm" once. The system will begin processing in the background. If "Confirm" is clicked again, it is possible the e-Transfer will process for a second time. **Members will not be reimbursed for unrecovered losses incurred due to duplicate processing.**